



Cornell University  
ILR School  
DBTAC-Northeast ADA Center



## The ADA Training Network

### Overview of Training

*The Americans with Disabilities Act Training Network (ATN)* presents a series of nine essential workshops that were developed by the Disability and Business Technical Assistance Center (DBTAC-Northeast) at Cornell University. These workshops are being offered in Region 10 (Alaska, Idaho, Oregon and Washington) by the DBTAC Northwest at the University of Washington.

The overall purpose of the training is to promote diversity and a broader understanding of people with disability. The programs seek to actively engage participants in building awareness and creating strategies to move toward full participation of people with disabilities in American society. Instructor-led presentations, individual and interactive group activities, video clips and case studies enhance participants' understanding of the material.

Trainers are professionals in specific aspects of the Americans with Disabilities Act. Training sessions will be offered at the DBTAC Northwest Regional Training Center in Mountlake Terrace, Washington, on a regular basis. Training can also be presented in your local area upon request by contacting the DBTAC Northwest Regional Office. Check our website for the upcoming training schedule and to request training.

[www.dbtacnorthwest.org](http://www.dbtacnorthwest.org)

Training designed to reach those directly or indirectly impacted by the ADA:

- In their personal experience
- In a professional role
- Through employment
- In their business and customer interactions
- In their relationship to the built environment
- In their participation in other program and policies

### Contact Information

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**DBTAC** *Northwest*  
A D A I n f o r m a t i o n C e n t e r

# Available Trainings – Participant Goals



## **Disability Awareness: Understanding the ADA**

- Understand historical attitudes toward individuals with disabilities.
- Discuss disability trends that will impact organizations in the years to come.
- Learn about best practices in working with and serving people with disabilities.



## **Getting Hired and Moving Ahead in a Job When Working with a Disability**

- Improve ability to create strategies for getting and growing in a job as a person with a disability.



## **Tapping into Talent**

- Understand how to create disability and employment practices that will both comply with Title I of the ADA and that will improve their ability to prepare for upcoming workforce trends.



## **Serving Customers with Disabilities**

- Gain awareness of the need to make organizations welcoming to customers with disabilities.
- Improve ability to serve customers with disabilities.



## **About Hidden Disabilities**

- Gain awareness of the legal, practical and human dilemmas unique to people with hidden disabilities that can be applied to personal or professional lives.



## **Reaching Individuals with Disabilities: Accessibility in Federal, State, and Municipal Entities**

- Understand physical and programmatic requirements under the ADA.
- Understand how to evaluate a transition and self-evaluation plan.
- Ensure effective communication for constituents.



## **Reaching Individuals with Disabilities: Accessibility in Private or Commercial Business**

- Understand reasonable modification requirements under the ADA for businesses.
- Understand how to evaluate the accessibility of a business.
- Ensure effective communication for customers.
- Discuss market trends related to customers with disabilities.



## **Accessible Technology in the Workplace**

- Understand how accessible technology fits into the overall work environment when used as a reasonable accommodation.



## **Accessible Web Sites: Everyone Benefits**

- Understand the types of barriers that inaccessible web content can create for people with disabilities and encourage actions which will result in improved access to web content.